From: jason.c.miller@home.com@inetgw

To: Microsoft ATR

Date: 1/23/02 9:06am

Subject: Microsoft settlement

If you're going to read any mail...read this one please.

Please...allow me to briefly tell you how tired I am of Microsoft and their practices....

INNOVATION:

They use the word 'innovation' as if they coined it themselves. The Truth of the matter is that they haven't really ever innovated anything. Every big product that they've ever had was either based on an idea concocted from someone else or was material that they forcibly extracted by crushing another company.

SECURITY:

'Security' and 'Microsoft' are two words not often found in the same sentence. I try to fun as much open-source software as I can because I know that if a bug is found, then an army of programmers around the world will flock to fix it by the next day. Microsoft's idea of security is to bribe the world into not vocalizing bugs that they find with MS software. Do I REALLY need to give examples here? How many billions of dollars did businesses lose and how much information was forcibly removed from MS-run sites in the last two years alone by using Microsoft products such as Passport and Internet Information Server? They try to force their products on the rest of the world by using some pretty nasty tactics; the only problem is that their software is inferior.

COMPETITION:

Microsoft has come out with a very interesting method of competing with other viable software solutions. Why should they be motivated to make a better product when they could spend their time lobbying congress for favors or forcing subversive contracts on to the OEMs to crush the resistance to the Microsoft machine.

BOTTOM LINES:

They were found guilty. Why haven't they been punished? I was always under the impression that settlements were for people to decide upon BEFORE a verdict was reached and not after a finding of 'guilty' was found. Also...I like CHOICES ON MY SOFTWARE. MICROSOFT OFFERS NONE. And...if I'm going to have software forced on me, I want it to AT LEAST BE GOOD SOFTWARE. Competition is born of companies competing with each other and thus improving. MS has found ways around this process and still comes out on top. If you folks let them get away with this, then I guess I really will never understand our government and how they could let a travesty like this happen. Thank you for your time.